

2 Water Quality

The high standards in water quality are gained by the efforts of everyone throughout the organisation in some way or another.

Our operational staff are responsible for the continuous and uninterrupted operation of plant and equipment to treat the water to a high standard. The distribution staff ensure water is distributed throughout the Island at adequate volumes and pressure to meet the needs of individual customers.

The monitoring team at our laboratory ensure the quality of raw water is suitable for treatment and that the quality of water following treatment and distribution meets the drinking water quality standards.

The water quality laboratory is based in a purpose designed laboratory facility at Millbrook, St Lawrence.

Our Laboratory Manager, David Mayman, is a Chartered Chemist and Member of the Royal Society of Chemistry. He is ably assisted by Ms Sarah Le Sueur and Mrs Nora Treanor. Sampling and analysis of water is a continuous process, resulting in the fact that the laboratory is manned 365 days of the year.

The care and diligence in the taking of treated water samples cannot be understated. Due to the very high standards of microbiological monitoring used, the sterile condition of sampling taps, bottles, together with general hygiene standards are paramount. Skilled, experienced staff take water samples to strict protocols to ensure the water is representative and does not become contaminated during the sampling process.

