



1 PAYMENT METHOD SELECTION (see details of payment schemes on reverse)

Customer name (as it appears on your water bill)

Water supply account number (as it appears on your water bill)

Address of property supplied (as it appears on your water bill)

Address
Postcode

Daytime telephone number (in case we need to contact you)

Select desired payment frequency

(tick appropriate box)

Monthly

Quarterly

2 INSTRUCTION TO PAY BY CONTINUOUS CREDIT CARD AUTHORISATION

Name (as it appears on your card)

Credit card type (tick appropriate box)

VISA

MasterCard

Credit card number

Card expiry date

Authority to collect payment by Credit Card

I authorise Jersey Water to collect amounts due from my credit card in accordance with the payment plan options selected above.

I understand that if I wish to cancel this authority that I may do so at any time in writing or by telephoning the Customer Accounts Department.

Signature

Date

3 INSTRUCTION TO YOUR BANK OR BUILDING SOCIETY TO PAY BY DIRECT DEBIT

Name(s) of Account Holder(s) (as it appears on your bank statement)

Originator's Identification Number



Bank/Building Society account number

Water supply account number (as it appears on your water bill)

Branch sort code

Instruction to your Bank or Building Society

Please pay Jersey Water Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee.

I understand that this instruction may remain with Jersey Water and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s)

Date

Name and full postal address of your Bank or Building Society

To: The Manager	Bank/Building Society
Address	
Postcode	

Banks and Building Societies may not accept Direct Debit Instructions from some types of account

This guarantee should be detached and retained by the Payer.

THE DIRECT DEBIT GUARANTEE



- This Guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the Scheme is monitored and protected by your own Bank or Building Society.
- If the amounts to be paid or the payment dates change Jersey Water will notify you 10 working days in advance of your account being debited or as otherwise agreed.
- If an error is made by Jersey Water or your Bank or Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid.
- You can cancel a Direct Debit at any time by writing to your Bank or Building Society. Please also send a copy of your letter to us.

OPTIONS TO PAY YOUR WATER BILL

Direct Debit?



Direct Debit takes the hassle out of paying your water bill and will also save you £1 per quarterly bill because Direct Debits are more cost-effective for us to process. You need no longer worry about writing a cheque, posting your payment to us or queuing to pay your bill.

You can choose to pay your bill in 12 monthly installments or quarterly as each bill is due.

What do you need to do to pay by Direct Debit?

All you need to do is choose your desired payment method overleaf (selecting Direct Debit), complete Section 1 and 3 and return the form to us. We will do the rest. Each quarter, you will receive your water bill as normal. It will also include details of how much will be debited from your bank account and the date(s) on which payment(s) will be taken. Your Bank or Building Society account will be debited on the 20th day of the month, either every month or every quarter according to your choice. If you have a query or problem with your bill you can contact the Customer Accounts Department as normal.

What if I don't want to pay by Direct Debit?

If you prefer not to pay by Direct Debit, the Company offers a number of other ways that you can pay your water bill including the Continuous Credit Card Payment option detailed below. Other ways to pay are explained on the reverse of your water bill. Non-Direct Debit payments do not have the benefit of the £1 reduction per bill.

Continuous Credit Card Payments

VISA



To benefit from this option, simply give us your credit card details and your agreement that we can take payments as and when they fall due and we will do the rest. All you need to do is choose your desired payment method overleaf (selecting Continuous Credit Card), complete Section 1 and 2 and return the form to us. Each quarter you will receive a water bill as normal. It will also include details of how much will be charged to your credit card and the date(s) on which payment(s) will be taken. Your credit card account will be charged on the 20th day of the month, either every month or every quarter according to your choice. If you have a query or problem with your bill you can contact the Customer Accounts Department as normal.

We are unable to accept Continuous Credit Card applications for debit and switch cards.

How does the monthly payment work?

If you elect to pay by Direct Debit or by Continuous Credit Card payments you have the option to pay your bill on a monthly basis.

Each quarter we will send you your water bill as normal. Monthly payments spread the total of your quarterly water bill over three months. Your water bill will indicate the total amount charged and the amount to be taken from your account or charged to your credit card each month and the dates on which the amount will be taken. We will inform you in advance of any tariff increases and will not change the amount you pay without informing you first.

OTP 04/08

Questions

If you have any questions concerning the completion of this application form please contact our Customer Accounts Department on 707301. Open Monday to Friday 8.45am - 4.30pm



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Jersey Water is the trading name of The Jersey New Waterworks Company Limited.



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