

Schedule of Tariffs and Charges

With effect from 1 April 2012

Water supplied on a measured basis

| SERVICE | SERVICE CHARGE Payable in arrears | CHARGE PER CUBIC METRE Payable quarterly in arrears |
|--------------|--------------------------------------|--|
| Water supply | £5 | £2.39 |

Assessed charges

| SERVICE | SERVICE CHARGE Payable in advance | ASSESSED CHARGE PER OCCUPANT Payable quarterly in advance |
|--------------|--------------------------------------|--|
| Water supply | £5 | £32.60 |

Assessed volume billing is only available where the company is unable to install a water meter on a supply to a domestic property. For further information please contact the Customer Accounts Department.

Water supplied on an unmeasured basis

| SERVICE | QUARTERLY STANDING CHARGE Payable in advance | QUARTERLY CHARGE PER £1 OF RATEABLE VALUE Payable in advance |
|--------------|---|---|
| Water supply | £5 | £0.02329 |

Hosepipe charge

A charge of £56.84 per year will be levied for the use of a handheld hosepipe for customers paying for water on an unmeasured basis.

Other charges

Other charges are as follows and are explained within the terms and conditions of supply (available on our website via Customer Information / Terms and conditions of supply)

| | |
|--|------|
| Administration charge | £15 |
| Reconnection charge | £35 |
| Legal recovery administration charge (If we have to commence legal proceedings to recover amounts owed you will be liable for the legal recovery administration charge plus our legal fees and court costs.) | £125 |
| Testing of your water meter at your request (If your water meter is found to be faulty this charge is waived.) | £75 |
| Chemical & bacteriological analysis of your mains water (If the analysis indicates that the water supplied by Jersey Water does not meet the standards set down in the Water (Jersey) Law 1972 this charge will be waived.) | £75 |

Charges for new connections to water main

Charges for new water connections and permanent disconnections will be subject to a formal quotation. Quotations will be provided free of charge.

All prices are quoted exclusive of the Goods and Services Tax ('GST') at the applicable rate.

Options to pay your water bill

Please fill in the relevant sections of this form using block capitals in blue or black ball point pen and send it to The Customer Accounts Department, Jersey Water, PO Box 69, Mulcaster House, Westmount Road, St Helier, Jersey, JE4 9PN.



Direct debit takes the hassle out of paying your water bill and will also save you £1 per quarterly bill because direct debits are more cost-effective for us to process. You need no longer worry about writing a cheque, posting your payment to us or queuing to pay your bill. You can choose to pay your bill in monthly installments or quarterly as each bill is due.

For more information regarding your water bill and direct debit payments visit our website www.jerseywater.je or contact our Customer Accounts Department on 707301.

1 PAYMENT METHOD SELECTION (see details of payment schemes on reverse)

Customer name (as it appears on your water bill)

Customer account number (as it appears on your water bill)

 -

Address of property supplied (as it appears on your water bill)

| |
|----------|
| Address |
| |
| |
| |
| Postcode |

Number of permanent occupants
(adults and children)

Please enter the number of occupants
(this is needed in order to accurately set up your payments)

Select desired payment frequency (tick appropriate box)

Budget

Quarterly

2 INSTRUCTION TO YOUR BANK OR BUILDING SOCIETY TO PAY BY DIRECT DEBIT

Name(s) of Account Holder(s) (as it appears on your bank statement)

Originator's Identification Number



Bank/Building Society account number

Reference Number

Water supply account number (as it appears on your water bill)

 -

Branch sort code

 - -

Instruction to your Bank or Building Society

Please pay Jersey Water Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Jersey Water and, if so, details will be passed electronically to my Bank/Building Society.

Name and full postal address of your Bank or Building Society

| | |
|-----------------|-----------------------|
| To: The Manager | Bank/Building Society |
| Address | |
| Postcode | |

Signature(s)

Date

Banks and Building Societies may not accept Direct Debit Instructions from some types of account

STC 04/12

This guarantee should be detached and retained by the Payer.

THE DIRECT DEBIT GUARANTEE

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit, Jersey Water will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Jersey Water to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit by Jersey Water or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society - If you receive a refund you are not entitled to, you must pay it back when Jersey Water asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

