

PAYMENT METHOD SELECTION

Please fill in the relevant sections of this form using block capitals in blue or black ball point pen and send to:
The Customer Services Department, Jersey Water, Mulcaster House, Westmount Road, St Helier, Jersey, JE1 1DG.

Customer name (as it appears on your water bill)

Daytime telephone number (in case we need to contact you)

Address of property supplied (as it appears on your water bill)

Address
Postcode

Email address

Customer account number (as it appears on your water bill)

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Number of permanent occupants (adults and children)

Please enter the number of occupants (this is needed in order to accurately set up your payments)

Select desired payment frequency
(please tick appropriate box)

Monthly

Quarterly

Select desired payment
date (please tick
appropriate box)

4th

11th

20th

28th

Go Paperless!

If you would like to sign up to our eBilling service and receive future bills by email, please tick the box

INSTRUCTION TO YOUR BANK OR BUILDING SOCIETY TO PAY BY DIRECT DEBIT

Name(s) of Account Holder(s) (as it appears on your bank statement)

Bank/Building Society account number

Branch sort code

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Name and full postal address of your Bank or Building Society

To: The Manager	Bank/Building Society
Address	
Postcode	

Service User Number



Instruction to your Bank or Building Society

Please pay Jersey Water Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee.

I understand that this instruction may remain with Jersey Water and, if so, details will be passed electronically to my Bank/Building Society.

Banks and Building Societies may not accept Direct Debit instructions from some types of account



THE DIRECT DEBIT GUARANTEE



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit, Jersey Water will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Jersey Water to collect a payment, confirmation of the amount and date will be given to you at the time of the request

- If an error is made in the payment of your Direct Debit by Jersey Water or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society
 - If you receive a refund you are not entitled to, you must pay it back when Jersey Water asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

This guarantee should be detached and retained by the Payer.