

# Schedule of tariffs and charges

with effect of 1 January 2024

## Metered water tariff

Meter size	Annual standing charge*	Pence per cubic metre
Up to 25mm	£29.22	347.68
32mm & 37mm	£40.90	347.68
50mm	£58.41	347.68
75mm & 80mm	£94.95	347.68
100mm	£118.32	347.68
150mm	£178.18	347.68

\* The standing charge is charged at an equivalent rate per day.

## Domestic assessed volume tariff

Number of people in household	Quarterly standing charge	Quarterly assessed consumption (m3)	Total water bill*	Your estimated monthly budget payments
1	£7.31	13.69	£54.91	£18.30
2	£7.31	24.94	£94.02	£31.34
3	£7.31	32.85	£121.52	£40.51
4	£7.31	40.16	£146.94	£48.98
5	£7.31	47.15	£171.24	£57.08
6	£7.31	56.58	£204.03	£68.01

\*The standing charge is included in the total water bill. The Domestic Assessed Volume Tariff is a fixed charge per occupant of the premises and is charged quarterly in advance. If the number of occupants in your household changes please inform us as soon as possible so your account can be amended. Assessed volume billing is only available where the company is unable to install a water meter on a supply to a domestic property. For further information please contact the Customer Services Department.

## Charges for new connections to water mains

Charges for new water connections and permanent disconnections will be subject to a formal quotation. Quotations will be provided free of charge.

# Estimated water consumption per quarter

Number of people in household	Estimated water consumption in cubic meters (m3)
1	13.69
2	24.94
3	32.85
4	40.16
5	47.15
6	56.58

The table above shows the approximate water consumption of various activities around the home. Please note, actual water usage may vary. 1 cubic meter (m<sup>3</sup>) = 1,000 litres

Activity	Approximate water consumed
Toilet flushing	9.5 litres (2.1 gallons)
Taking a bath	80 litres (17.6 gallons)
Taking a shower	35 litres (7.7 gallons)
Using a washing machine	80 litres (17.6 gallons)
Using a dishwasher	35 litres (7.7 gallons)
Cooking, drinking, washing etc	40 litres (8.8 gallons)
Garden watering/ car washing	20 litres per minute (4.4 gallons)

## Other charges

Description	Charge
<b>Administration charge</b>	£15
<b>Reconnection charge</b>	
Within working hours	£55
Outside working hours	£95
<b>Callout charge</b>	
Call out charges include travel time and up to 30 minutes on site. Additional time is chargeable at standard charge out rates. Call out charges will be waived where the call out arises from a fault for which Jersey Water is responsible.	
Within working hours	£55
Outside working hours	£95
<b>Legal recovery administration charge</b>	£75
If we have to commence legal proceedings to recover amounts owed you will be liable for the legal recovery administration charge plus our legal fees and court costs.	
<b>Testing of your water meter at your request</b>	£195
If your water meter is found to be faulty this charge will be waived.	
<b>Chemical &amp; bacteriological analysis of your mains water</b>	£75 - £200
If the analysis indicates that the water supplied by Jersey Water does not meet the standards set down in the Water (Jersey) Law 1972 this charge will be waived. The charge of the test is dependent on what analysis is required.	

All charges are quoted exclusive of Goods Services Tax ('GST') at the applicable rate.

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Jersey Water is the trading name of The Jersey New Waterworks Company Limited

